



Two days training on “Shop Operatives Programme (SOP)”

17th & 18th April 2026 (Friday & Saturday) | 09:15 AM to 05:30 PM

Venue: National Institution for Quality & Reliability (NIQR), Round Table House, Next to Hotel Sangeetha,
First Floor, 80, Uthamar Gandhi Salai, Nungambakkam, Chennai - 600034, Ph: 044 - 28271530.

Synopsis: Over time, the market has shifted from a sellers' market to a buyers' market. Customers expect new things at a faster pace than the speed of light. "No improvement without change (மாற்றமில்லாமல் ஏற்றமில்லை)" is a principle that all Associates, Producers and Supervisors should wholeheartedly accept. To sell products domestically and for export, there are three important requirements: high quality, low cost, and on-time delivery. This SOP training will enable you to produce world-class quality products, bringing pride to your organization and helping to put the seal of "Made in India" on your products.

Key takeaways include:

- Awareness on Changing Industrial Environment
- The importance of teamwork
- Understanding ISO standards
- Knowledge of TPM
- 5S methodology
- Understanding Quality Circles
- The role of employees in continuous improvement
- Familiarity with Lean Six Sigma principles.

Resource Persons:

Senior Level Executives of NIQR

Coordinator:

Dr. E Vijayaragavan

Treasurer - NIQR Chennai Branch

Associate Professor - SRM IST, Kattankulathur

Fees: ₹ 3000 + 18% GST = ₹ 3540

NIQR Chennai Branch,

SB Ac. No, 0183 0100 0015 667,

IOB Nungambakkam Branch,

IFSC: IOBA0000183

For Registrations Contact:

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For NIQR Memberships:
<https://niqr.in/membership/>

Mr. P Arulmani
Secretary

Mr. K Sathianarayanan
Chairman